

## Warranty

### i. Panels and Urinals

Grant Westfield Ltd offers a 10 year warranty on a defective Sani-Panel or Urinal bowl, if fitted and sealed in accordance with our published recommendations.

### ii. Water-Warrior

There is no manufacturer warranty on the Water Warrior waterless cartridge kit, therefore Grant Westfield Ltd does not offer a warranty on these products. If installed, sealed and maintained according to our published recommendations the system will work.

In the event of a successful claim under your Sani-Saver guarantee we will replace the panel or urinal as appropriate, but will only cover any claims for consequential costs under exceptional circumstances where a defective product prohibits ordinary use of the surrounding area.

### This guarantee does not cover failure of the product due to:

- Faulty installation
- Incorrect maintenance – on average, maintenance kits last around 3 months, but should be replaced as soon as the liquid in the Sani-Ball runs out.
- Damage, vandalism or misuse

Prior to installation the following checks should be carried out and any queries reported, as claims of this nature will not be covered:

- All products have arrived in good condition

This guarantee does not confer any rights other than those set out above and claims for consequential loss or damage are excluded.

**Sales Enquiries**  
0131 337 6262

**Water-Warrior Installation/Maintenance Enquiries**  
0800 783 4883

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